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7	UNITE
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# UNITED STATES DISTRICT COURT DISTRICT OF NEVADA

JAMES MARTIN, an individual;

PROG LEASING, LLC, a foreign limited-

Case No.:

v.

liability company;

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COMPLAINT

JURY DEMAND

Defendant.

Plaintiff,

Plaintiff, James Martin ("Plaintiff"), by and through his attorney of record, Kevin L. Hernandez, Esq. of the Law Office of Kevin L. Hernandez, and for his claims for relief against Defendant, Prog Leasing, LLC ("PLL"), complains and alleges as follows:

# JURISDICTION AND VENUE

- 1. This action arises out of PLL's violations of the Telephone Consumer Protection Act ("TCPA") 47 U.S.C. § 227, *et. seq.* and related state law obligations brought as supplemental claims in this action.
- 2. This Court has jurisdiction over this action under 28 U.S.C. § 1331 because this action arises under the laws of the United States, specifically the Telephone Consumer Protection Act, 47 U.S.C. § 227.
- 3. This court has supplemental jurisdiction over Plaintiff's Intrusion upon Seclusion claim under 28 U.S.C. § 1367 because the TCPA and Intrusion upon Seclusion claims are so related in the action that they form part of the same case or controversy under Article III of the

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United States Constitution. Specifically, each claim involves the same transaction and series of
events related to PLL's multiple, harassing telephone calls to collect a consumer debt against
Plaintiff.

- 4. Under 28 U.S.C. § 1391(b), venue in this District is proper because Plaintiff and PLL reside and/or do business in the District of Nevada.
- 5. Venue is also proper in this District because the acts and transactions that give rise to this action occurred, in substantial part, in the District of Nevada.

#### **PARTIES**

- 6. Plaintiff is an adult individual residing in the State of Nevada.
- 7. PLL is a foreign limited-liability company whose principal purpose is the collection of consumer debts.

#### FACTUAL ALLEGATIONS

- 8. Plaintiff reincorporates by reference all preceding paragraphs as if fully set forth herein.
- 9. On at least 21 occasions between December 10, 2015 and January 4, 2016, PLL representatives initiated calls to Plaintiff's cellular telephone seeking to collect a consumer debt.
- 10. During the first call, Plaintiff advised the representative to cease communications to his cellular telephone immediately.
- 11. The following day, December 4, 2015, Plaintiff served a written notice to PLL via certified mail demanding PLL cease all communications, specifically those to his cellular telephone.
- PLL representatives continued to harass Plaintiff with repeated telephone calls 12. using an Automatic Telephone Dialing System (ATDS) to collect the debt despite receiving Plaintiff's December 4, 2015 demand to cease.
- 13. The continued harassing phone calls have caused Plaintiff actual harm, not only because he was subjected to the aggravation and invasion of privacy that necessarily accompanies repeated phone calls after demands to cease, but also because Plaintiff had to pay his cellular provider for receiving these harassing calls.

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14	4.	The acts and omissions of PLL, and the other debt collectors employed as agents
for PLL,	were	committed within the time and space limits of their agency relationship with their
principal	•	

- 15. The acts and omissions by PLL, and the other debt collectors referenced in this Complaint were incidental to, or of the same general nature as, the responsibilities that these agents were authorized to perform by PLL in collecting consumer debts.
- 16. By committing these acts and omissions against Plaintiff, PLL and these other agents were motivated to benefit their principal.
- 17. PLL is therefore liable to Plaintiff through the doctrine of Respondeat Superior for the intentional and/or negligent acts, errors, and omissions performed in violation of state and federal law by its collection employees, including but not limited to violations of the TCPA and Nevada tort law.

### FIRST CLAIM FOR RELIEF

# [Violations of the TCPA; 47 U.S.C. § 227, et. seq.]

- 18. Plaintiff reincorporates by reference all preceding paragraphs as if fully set forth below.
- The TCPA regulates, among other things, the use of automatic telephone dialing 19. systems ("ATDS").
  - 20. The TCPA defines an ATDS as equipment having the capacity –
    - (A) To store or produce telephone numbers to be called, using random or sequential number generator; and
    - (B) To dial such numbers.
- 21. The TCPA makes it unlawful to make any call, other than a call made for emergency purposes or made with the prior express consent of the called party, using an ATDS or an artificial or prerecorded voice to any telephone number assigned to a cellular telephone service.

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	22.	PLL e	mploys	an A	ΓDS t	hat mee	s the de	finiti	on set	forth	in 47	U.S	S.C. §	3 227	in
that	the equip	ment a	nd softw	are h	as the	e capacit	y to sto	re or	produ	ice te	lephon	e nı	ımbe	rs to	be
calle	d, which	include	s auto-di	ialers	and p	redictive	dialers.								
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- 23. On at least 21 occasions, PLL initiated unauthorized ATDS telephone calls to Plaintiff's cellular telephone without prior express consent.
- Each of these calls occurred after Plaintiff advised PLL representatives to cease 24. communications, both verbally and in writing.
  - 25. PLL made all calls to Plaintiff without Plaintiff's prior express consent.
  - 26. PLL's unauthorized calls to Plaintiff were not for an "emergency purpose."
  - 27. PLL is responsible for making the above-described automated calls.
- 28. PLL either willfully or negligently initiated multiple calls to Plaintiff using an ATDS in violation of the TCPA.
- 29. Each of the calls referenced in this Complaint by PLL represents a separate violation of the TCPA.
- 30. As a direct and proximate result of PLL's willful and/or negligent violations of the TCPA, Plaintiff is entitled to an award of \$500 statutory damages, or treble damages up to \$1,500 statutory damages for each call in violation of the TCPA under 47 U.S.C. § 227 (b)(3)(B) and 47 U.S.C. § 227 (b)(3)(C).
- 31. Plaintiff suffered invasion of privacy as a direct and proximate result of PLL's unauthorized calls.
- Plaintiff is further entitled to injunctive relief prohibiting such conduct by PLL in 32. the future.

# SECOND CLAIM FOR RELIEF

### [Intrusion upon Seclusion]

- 33. Plaintiff reincorporates by reference all preceding paragraphs as if fully set forth below.
- 34. PLL repeatedly contacted Plaintiff despite multiple demands to cease contact, both verbal and in writing.

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35.	PLL's repeated, unwanted, and harassing phone calls were an intentional intrusion
against Plain	tiff and occurred after repeated demands to cease.

- 36. PLL's phone calls were an unreasonable intrusion upon Plaintiff's seclusion because they disturbed Plaintiff's life, causing him ongoing distress and anguish.
- 37. PLL's phone calls would be highly offensive to a reasonable person. Any reasonable person would be offended and harassed by receiving 21 unwanted communications from a debt collector after repeated demands to cease.
- 38. Plaintiff has an objectively reasonable expectation of seclusion and solitude as it relates to receiving multiple, harassing, and unwanted phone calls to his personal cell phone.
- 39. As a direct and proximate result of PLL's conduct, Plaintiff has suffered distress, anguish, injury to his privacy and peace of mind, and has suffered monetary damages to be proven at the time of trial in this matter.

## **THEREFORE**, Plaintiff prays for relief as follows:

- For an award reimbursing Plaintiff for reasonable attorney's fees, costs, and 1. interest incurred;
- 2. For an award of actual damages including, but not limited to, the emotional distress Plaintiff has suffered (and continues to suffer) as a result of PLL's intentional, reckless and/or negligent TCPA violations and PLL's intrusion upon Plaintiff's seclusion;
- 3. Statutory damages of \$500 for each call in violation of the TCPA under 47 U.S.C. § 227 (b)(3)(B);
- 4. Treble damages of up to \$1,500 for each call in violation of the TCPA under 47 U.S.C. § 227 (b)(3)(C);
- 5. For injunctive relief;
- 6. For an award of punitive damages; and

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Dated: December 21, 2016

# LAW OFFICE OF KEVIN L. HERNANDEZ

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